



CHARTER RESERVATION POLICY

PAYMENTS

Deposit. A 50% down deposit of payment is required to confirm the reservation and to hold the date(s). Deposits are due once reservation has been confirmed. Deposit shall be in form of credit card; authorization form is included with the Reservation Form.

Taxes. General Sales Tax (GST) is a tax on the supply of goods and services in Belize. General Sales Tax rate is 12.5% and is additional to the prices listed on the Charter Price List.

Timing of Payments. Total remaining balance will be charged 24-48 hours before the scheduled date and time of the charter.

Chargebacks. Angler/guest agrees to refrain from initiating any chargebacks through his/her credit card company or its affiliates to dispute any credit card charges that are submitted by HFC in compliance with the terms of this agreement. In the event an angler/guest initiates a chargeback process in connection with a credit card charge submitted by HFC in compliance with the terms of this agreement, angler/guest agrees to immediately withdraw such chargeback within two business days after receiving a written notice from HFC.

CANCELLATION POLICY

Weather Policy. (1) In the event of a charter being cancelled due to inclement weather conditions, every effort will be made to re-schedule the charter to accommodate both parties. If re-scheduling is not an option, a full refund will be given. (2) In the event the Captain decides while leaving the dock that it is not safe to fish, anglers/guests will return to the dock and receive a full credit or refund. (3) In the event the charter has already departed, anglers/guests are fishing and Captain has to terminate the trip due to deteriorating weather conditions, anglers/guests will be responsible for 25% of the total charter value for each hour the charter was at sea.

Angler/Guest Cancellation Policy. (1) In the event an angler/guest has to cancel their trip, a full refund will be given on all cancellations made 30 days prior to the scheduled date and time of the charter. Any angler/guest cancellations made two weeks or less before the scheduled date and time of the charter will lose their deposit. All cancellations must be in writing. (2) In the event where an angler/guest become ill due to seasickness, and the Captain returns to the dock, no refunds or credits are available to the ill angler. If your trip was affected by another angler, and the Captain is willing, you can take the charter back out.